

Product Roadmap

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About this Roadmap

In 2025 we foresee 3 major product releases. The Spring release which will go live in May, the Summer/Fall release in which will go live in September. The Winter release will follow in December.

In the planning for each release we distinguish 3 categories of topics: **Committed, Planned and Envisioned**. Certain components of product development may be too large to fit in one release, therefore, the same development topic may appear in several releases under a new category. Detailed product release notes will be published with each release, outlining the different topics and product developments that are included.

We define the 3 categories as follows:

- Committed** : Committed topics are confirmed as part of the release.
- Planned** : Planned is expected in the current release, with the possibility of (partly) shifting to a later release.
- Envisioned** : Envisioned topics refer to features we anticipate to add to our platform but are not yet fully defined.

Spring

May 2025



Refactoring Cross reference reports
Major rewrite of the reporting web service to achieve both easier maintainable and faster report generation.



Redesigned Cross reference reports UI (phase 1)
New UI for creating new and loading existing cross reference configurations. Includes refactoring to have more maintainable code.



Refactoring Evaluation (phase 1)
Partial rewrite of the process evaluation module for improved maintainability.



Redesigned Viewer App (phase 2)
The new Viewer App now also replacing the old Viewer. It will be based on our new design guidelines for an improved user experience.



Additional GRC requirements
To be defined and decided.



Redesigned Dashboard
Rewrite and new UI of the dashboard for future extension and to use our new UX components and guidelines.



Refactoring Table property editor & property grid
Rewrite of the table property editor and the property grid to replace editors from our component library.

Summer/Fall

September 2025



Redesigned Mini Property Editor
Extra features to customize the mini property editor, including a selection of properties and the order.



Refactoring Evaluation (phase 2)
Partial rewrite of the process evaluation module for improved maintainability.



Refactoring Image management
Refactoring should have significant performance improvements for organizations with many images in descriptions/remarks and reduce our database size.



Refactoring Process layout (phase 1)
Partial rewrite of the process layout module for improved maintainability.



Redesigned Publisher (phase 1)
Completely new Publisher. It will be based on our new design guidelines for an improved user experience and include many ideas for UX improvements.



SSO Improvements
Support for user list synchronization with EntraID, Mapping Engage Process user groups to AD groups.



Process structure / levels
Chain processes and distinguish process levels. To be defined and decided.



Improved WCAG Support
WCAG A-level support for the new Engage Process Viewer.



Customer Journey Mapping
Additional features to support Customer Journey Map efforts.

Winter

December 2025



Redesigned Authorization
Completely new dialogs to manage authorization be based on our new design guidelines. It includes easier authorization management and authorization overviews.



Redesigned Sharing
Rewrite of both the UI and server side functions to create and retrieve shared diagrams. For improved UX, maintainability and preparation of future UX improvements.



Redesigned Admin Center (phase 1)
Completely new Admin Center. It will be based on our new design guidelines for an improved user experience.



Refactoring Process layout (phase 2)
Partial rewrite of the process layout module for improved maintainability.



Redesigned Cross Reference Reports (phase 2)
We will add additional features to the reports, e.g. saving your reports as favorites or including filters.



AI Process Generation
We will investigate the added value for users of creating your processes using AI prompting or to create digital brainstorm based on pictures.

And beyond...

Of course there are many more topics we think about adding to our platform in the time to come. Time and resources are always constraints that apply but the Roadmap is a place to share some of those thoughts with our customers and partners.



Process evaluation results presentation
Nice visual presentation of your process evaluation results and / or process comparisons.



Redesign notification
Allow users to configure all notifications in one screen. Add support of Windows/mobile popup notifications.



Redesigned Teamboard
Completely new Teamboard be based on our new design guidelines for an improved user experience.

Disclaimer

The Engage Process Roadmap describes product development efforts for the next 3 upcoming releases. Engage Process makes utmost efforts to achieve plans as described in this Roadmap document but is entitled to make (last minute) changes if circumstances so require.

About Engage Process

Engage Process empowers staff to discuss, evaluate and improve processes together. Putting the employee first makes Engage Process a true "human centric" solution. This means proactively exploring and reimagining processes in real time, by the people who are actively working with these processes day-to-day.

Processes create the foundation for management programmes such as cost savings, compliance, service (re)design, and digital transformation. Over 350 organisations in Europe and North America use Engage Process on a daily basis. These include City of Edinburgh Council, Gemeente Den Haag, Hyde Housing, City of Brugge, and Provincie Noord-Holland, as well as many others in different industries.

Account Management

The Engage Process Account Management team is available for you to discuss relevant process management developments in your organization and the position Engage Process can have. Feel free to contact your account manager and schedule time for a re-introduction of Engage Process in your organization. A comprehensive session we deliver to you, free of charge, in which we share our latest process management insights with you and discuss specific questions you might have on process management initiatives in your organization.

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